

AUTODESK®
SUBSCRIPTION

Features & Benefits

Enjoy productivity gains when you add Autodesk® Subscription to your Autodesk software purchase.

Get the benefits of increased productivity, predictable budgeting, and simplified license management with Autodesk® Subscription. Get the latest release of Autodesk software by physical shipment or electronic download, incremental product enhancements, and exclusive license terms that are available only to Subscription members. A range of community resources, including web support direct from Autodesk technical experts and self-paced training to extend your skills, make Autodesk Subscription the best way to optimize the Autodesk software investment.

Following is an overview of the features and benefits of Autodesk Subscription.

Features & Benefits

Technology

Feature	Description	Benefits
Software Upgrades	Autodesk Subscription protects your investment in your design technology and helps you stay competitive by keeping your design software up to date. For the term of your subscription contract, you are entitled to receive all software releases and updates at no additional charge for products on subscription.	Spend time on your business not on your technology.
Features Extensions	Features extensions provide new functionality and/or feature enhancements between major releases. Extensions are frequently added and can be downloaded from the Subscription Center – the single, online location where you can quickly access the many features of Subscription.	<p><i>Stay competitive with the latest technology</i></p> <p><i>More cost effective than upgrading</i></p>

Support

Feature	Description	Benefits
Web Support	With web support you get direct, one-to-one communication with Autodesk support technicians for answers to your installation, configuration, and troubleshooting questions. Web and email communications deliver support straight to your desktop.	<p>Maximize your production environments and avoid expensive downtime with proactive and reactive sources.</p> <p><i>Direct support from experienced product specialists.</i></p> <p><i>Minimize production downtime with license flexibility</i></p> <p><i>Proactive solutions at your fingertips!</i></p> <p><i>We keep track of it all for you.</i></p>
Exclusive License Terms	Autodesk Subscription makes managing software licenses easier. You'll have added flexibility to allow your employees to use their Autodesk software in the office or at home. Better yet, designers are entitled to run previous versions of the software concurrently with the latest release under certain conditions, so customers can choose which version to use.	
Knowledgebase	The Autodesk Knowledgebase is a comprehensive online resource that enables Subscription members to search at any time for crucial information and Learning materials that can help them get the most out of their production environments. Advanced search filters and personalized search capabilities give you fast access to the most relevant solutions in the knowledgebase—making it easier to find the information you want	
Case Management Tools	Online incident reporting and tracking tools are available 24/7 to monitor the status of all questions asked by customer organizations, all reports, and all responses provided by Autodesk. You also have the option to keep your reseller automatically informed of your support requests and resolution that were provided to you by Autodesk.	

Learning

Feature	Description	Benefits
e-Learning	e-Learning lessons give customers a quick and easy way to learn about the features and functionality of most current products and previous versions. Choose from a range of online tutorials by logging into Subscription Center or by accessing e-Learning directly from your products. These short lessons are available on demand and complement more in-depth training provided through Autodesk Authorized Training Centers or Autodesk Authorized Resellers.	Extend your team's skills and save costs on training.
Autodesk University Online	In addition to e-Learning, members have access to more than 1000 intermediate to power user classes collected from Autodesk University (AU). Gain practical skills and inspiration, view class handouts, screencasts and listen to audio recordings and more. Get access to AU Online rich session content whenever you need via the Subscription Center.	<i>Get up to Speed Quickly</i> <i>Beginners to Advanced Content</i> <i>On demand and self-paced - ready when you are!</i>
Community Resources	Autodesk Subscription brings you closer to Autodesk technical experts through a variety of community-centered features. Exclusive webcasts, training opportunities, and event "red carpet" treatment allow Autodesk Subscription members exclusive contact with the people who make the products.	<i>More cost effective than external training</i>

Accessibility & Management

Feature	Description	Benefits
Subscription Center	The Subscription Center is a password-protected online portal where subscription members access all the program features, benefits and information. Whether you're a manager who needs to update a mailing address or a product user who needs to download the latest extension, you can do it all from the Subscription Center.	Easy accessibility & management of all your Subscription benefits – one stop shop.
License Management Tools	The Subscription management tools provide contract-related reports, tools for managing users, and a way to update contact information. These features are available to Contract Managers and Software Coordinators only through the Subscription Center by accessing the <i>Subscription Administration</i> link on the home page of the Subscription Center.	<i>Exclusive member portal that conveniently houses all features with multiple team accessibility</i> <i>License management tools reduce your administrative costs</i>
In-Product Access	In-product access to Subscription features makes it easy to take advantage of the benefits. Within your Autodesk software, under the Info Center menu, you will see Communication Center (in the upper right hand corner, the icon looks like a satellite) – alerts of new feature releases are sent for you to be able to click on and be automatically transferred to Subscription Center.	<i>Automatic access to features through product menu</i>

For more information, please visit www.autodesk.com/subscription and take the tour!

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